

# SALARIED GP – Permanent (salary dependent on experience)

### Ideally 6 sessions but will consider 4-8 sessions total (with scope for occasional project sessions)

To find out more – please email rachel.taft@nhs.net in the first instance – we'd love to meet you for an informal chat and tour

Henmore Health is a positive and dedicated provider of primary care in the Ashbourne area, the gateway to the Peak District. We comprise 2 practices located 7 miles apart – Henmore Health – Ashbourne Surgery and Henmore Health – Brailsford Surgery. We are investing to ensure we deliver both ever-improving care *and* a restored work/life balance for our clinicians – ensuring that better health and wellbeing is a goal for our staff as well as our patients.

We are increasing our GP footprint and are looking for a team-oriented and ideally experienced GP to provide quality healthcare and outcomes for our patients. Whilst we are ideally looking for 6 sessions worked 3 days consecutively (Mon-Wed or Wed-Fri), we are willing to consider other configurations dependent on the impact on our service delivery.

We operate Total Triage (using AccuRx) to better serve our patients, and this is having a profound and positive effect on our ability to deliver care - patients are overwhelmingly happy with the improvement in service it has brought. Our ability to provide continuity of care has improved, as has the quality of consultations and Making Every Contact Count.

### Location

Our two locations are in historic yet growing settlements. Both Ashbourne (market town) and Brailsford (village) are undergoing significant development whilst retaining their fundamental characters and active communities. We are surrounded by beautiful countryside on our doorstep, great schools within easy reach (both state and private), good links to the city (Derby) and unlimited opportunity for leisure pursuits.



## About us

We deliver high quality care via our two high performing SystmOne dispensing practices, serving a combined growing rural community of over 13,500 patients. We are a high performing, forward looking SystmOne dispensing organisation, serving a growing rural community of over 13,500 patients. We hold full Training Practice status and champion the use of ARRS team members (paramedics, physios, mental health etc), seeking to integrate them fully to maximise the benefit to both patients and our ability to serve them.

Everyone in our team is vital – we only move forward when we do so together. We want your ideas and full participation in our continuing success.

## Dr Maxwell-Jones and Partners





### How we work:

The one constant in delivering on our contract with the NHS is that contract holders will need to continually change and respond to the ever changing demands of serving our community, and change in response to both medical advances and changing NHS strategy. As a result, the workplan has to be reviewed in line with these changes. In addition, Henmore Health has grown to encompass two sites - Henmore Health Ashbourne and Henmore Health Brailsford Surgery. We have combined resources so that we deliver an equitable service to patients no matter where they are registered. Having undertaken the NHS General Practice Improvement Program (GPIP), we have implemented Total Triage system to manage our demand. This has required a redesign of our delivery, and has been done under GPIP's guidance with use of best practice and significant input from the whole team.

#### Location of work

GPs are required to work across both sites, as determined by patient access needs – this ensures GP presence and appointment availability at both sites. Being in different types of location (town versus village), the team report that this variety in working environment is a positive aspect of working with us (both sites are lovely, with warm and welcoming teams, many of whom work in both locations - but inevitably they do feel different).

### Surgery /Patient Facing time

- A session will equate roughly to 4.5 hours, allowing for a break in the day, administration and home visits as necessary (the practice operates 8 sessions as full time therefore 37.5 hours FT divided by 8 sessions = 4 hours 41 minutes). This will adjust when it is a Triage session (see below), whilst maintaining the same total number of contracted hours.
- We are now operating Total Triage our Triage GPs are fully dedicated to triaging all incoming requests and their allocation to the appropriate team member (be that admin, GP tel or F2f appt, ANP, Physio etc). This applies to all requests – routine, urgent, admin, private work – all is managed through AccuRx. Our ethos is Make Every Contact Count (MECC) – ensuring we eliminate unnecessary demand down the line by doing what we can today. The Triage GP(s) doesn't have appointments, and so where it is expedient to do so will deal with issues that can be achieved in no more clicks or time than if they disposed of it to a colleague.
- All other GPs have 12 15 minute slots per session that can be split or combined where appropriate depending on the task assigned (e.g. 7.5 minute telephone calls/double appointments/practice private work)